

Modules:-

Module 1: Understanding 'Change' through Dr. Spencer Johnson's best seller

Module 2: Joel Arthur Barker's Paradigm of Change

Module 3: "Me" and "My" Influence on Change / Facets of Change

Module 4: Different Strokes for Different Folks (Coping with People/Change)

Module 5: McKinsey's 7S Model for Organizational / Operational Change

Module 6: Critical Element of Change – The Human Factor

Module 7: John Kotter's Eight Stage Process of Creating Major Change

Module 8: Capsules of Change – A Fun Wrap Up

CHANGE MANAGEMENT & LEADERSHIP - UNDERSTANDING ITS IMPACT

COMFORI SDN BHD

Objectives

- Realization of Change through an established 'Best Selling'
- Learn the critical McKinsey 7S Change Model for both Organizational and Operational Excellence
- Understand conditions under which 'Change' occurs and being able to review various aspects and facets of Change
- Understand how Management and Leadership styles affect Change
- Grasp an overview of the Eight Steps of Major Change with a lead in emphasis of having 'A Sense of Urgency'

This program helps participants to realize that they are a key part of an Organization's Change efforts vis-à-vis continuing focus on attaining competitive Operational Excellence advantage.